

SWANA 51st ANNUAL WESTERN REGIONAL SYMPOSIUM
FREQUENTLY ASKED QUESTIONS

April 4-7, 2022
Tenaya Lodge at Yosemite

We've received a few inquiries and compiled the following information to address frequently asked questions (FAQs).

- *I can't get a room at the Tenaya Lodge. Where else can I stay?*

See the list of [alternate accommodations](#) on the WRS webpage.

- *What if I have to cancel? What is the refund policy?*

Notice of cancellation must be made via email to WRS2022@swanacal.com **NO LATER THAN MARCH 18, 2022** to receive 100% refund of registration fee less a \$100.00 administration fee. Fees for tours, merchandise, meals, and other events are non-refundable. No cancellations will be accepted over the phone. SWANA invoices for no-shows. Changes to the registration and registration transfers must be made in writing by MARCH 25, 2022, and a \$20 fee will be assessed for each registration. **Sorry, but absolutely NO refunds will be given for cancellations after MARCH 25, 2022.**

- *Can you tell me more about the tour?*

Tour details are provided in the [schedule](#) on the WRS webpage. The group will be provided breakfast then will meet in the foyer to board the bus outside the main entrance to the hotel. Lunch is also provided and choices are listed in the online registration form.

- *Will I get CEUs for the tour?*

Yes, CEUs have historically been provided for the educational content of the tour and have been requested from SWANA again this year.

- *Is the tour included in the Full Registration?*

No. Registration for the tour is separate.

- *What is included in the Full Registration?*

Full Registration includes:

Monday – Evening Welcome Reception and Trade Show Opening from 5:30 pm to 7:30 pm in the Exhibit Hall

Tuesday – Breakfast at 7:00 am, Technical Sessions, lunch, and evening reception in the Exhibit Hall from 6:00 pm to 7:00 pm

Wednesday – Breakfast at 7:00 am, Technical Sessions, lunch, evening reception on the Grand Terrace from 4:30 pm to 6:30 pm, Banquet Dinner from 6:30 pm to 8:30 pm, and after dinner games and S'mores in the Pavilion from 8:30 pm and 10:00

Thursday – Breakfast at 7:00 am and Technical Sessions until Noon. Lunch is not provided on Thursday.

If your question is not answered here, contact us at
WRS2022@swanacal.com

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- *Can I bring a guest on the Tour?*

Yes! Just register them separately and include their lunch selection.

- *I'm registering as an attendee and I'd like to bring a guest. Can my guest also join me for meals at the Symposium?*

Yes! Choose the Full Registration then purchase a Guest Registration for Meals during checkout and your guest can enjoy the delicious morsels offered at the Tenaya Lodge, including snacks and beverages during the breaks from the Technical Sessions!

- *I'm a YP SWANA member. How do I get the code to register?*

Send your name, SWANA membership number, and chapter in which you are a member to WRS2022@swanacal.com and you will be provided the code upon verification of your membership.

- *I've been selected as a Speaker at the Symposium. Do I still need to register?*

Yes. Register online for the day on which you will be presenting. You must be registered online in advance to have a name badge and meals on the day of your presentation. And we hope you'll want to attend other Technical Sessions and the Trade Show!

- *I've signed up to be an Exhibitor at the Symposium. Do I still need to register?*

Yes. Register online as an EXHIBITOR Attendee. Contact Curtis Larkin at clarkin@fresnocountyca.gov to obtain your registration code.

- *I'm only planning to attend the Symposium for one day. Do I get all the meals offered for that day?*

Breakfasts and lunches are provided with one-day registrations, with the exception of Thursday when lunch is not provided. Restaurants in the Tenaya Lodge will be open for those who would like to grab lunch before heading out. The Wednesday Banquet must be purchased separately for Wednesday-only registrants who would like to stay for the reception, dinner, and activities in the Pavilion.

- *What is the last day I can register online?*

Online registration will close at 5 pm on Friday, March 25, 2022.

